

Title VI Notice to the Public

Southwest Opportunities Center, Inc. Notice to the Public is as follows:

Notifying the Public of Rights Under Title VI

SOUTHWEST OPPORTUNITIES CENTER

- ✓ Southwest Opportunities Center, Inc. operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Southwest Opportunities Center.
- ✓ For more information on Southwest Opportunities Center civil rights program, and the procedures to file a complaint, contact 608-723-6659, (TTY 608-723-6659); email ajohnston@socinc.org; or visit our administrative office at 1600 Industrial Park Rd., Lancaster, WI 53813. For more information, visit www.socinc.org
- ✓ A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE Washington, DC, 20590.
- ✓ If information is needed in another language, contact 608-723-6659
Si se necesita informacion en otro idioma de contacto, 608-723-6659

Southwest Opportunities Center Notice to the Public is posted in the following locations: (*check all that apply*)

- ✓ Agency website [www.socinc.org]
- ✓ Public areas of the agency office (Business Office/reception area)
- ✓ Inside vehicles
- Rider Guides/Schedules
- Transit shelters and stations
- Other, _____

Note: The final sentence of the posted notice should be included in any language(s) spoken by LEP Populations meeting the Safe Harbor thresholdⁱ.

ⁱ The US DOT "Policy Guidance Concerning Recipient's Responsibilities to Limited English Proficient (LEP) persons", 70 FR 74087, December 14, 2005, discusses the concept of "safe harbor" with respect to the requirements for translation of written materials. According to the guidance, "...if there are fewer than 50 persons in a language group that reaches the 5% trigger, the recipient does not translate vital written materials but provides written notice in the primary language of the LEP language group of the right to receive competent oral interpretation of those written materials free of charge. **Note:** Each eligible language group that constitutes 5% or 1,000, whichever is less, of the populations of persons eligible to be served or likely to be affected or encountered.