

## CLIENT RIGHT

As a client receiving services at Southwest Opportunities Center, you have the following RIGHTS to...

- Confidentiality. No personal information will be shared with out permission granted through “consent for release” forms signed by you or your guardian.
- Be treated with respect, dignity and fairness at all times, free from any verbal, emotional, sexual or physical abuse. Be free of discrimination and financial exploitation.
- Receive any information regarding your program ( a written request is required)
- To meet with your “team” a minimum of twice annually to discuss progress, the right to be involved in your program decisions.
- Receive all information in a manner easiest to understand.
- Work in a safe, clean, smoke free environment.
- Receive help and assistance as needed from qualified staff.
- Refuse services, and be informed of potential consequences resulting in the refusal.
- Know that all SOC staff/ Drivers/ Management are mandated reporters, and are required to report all incidents of observed or suspected abuse, or neglect.
- Receive wages for the work successfully completed.
- Receive appropriate referral services when the programing needs can no longer be met by SOC services.